



tyco
Integrated
Fire & Security

Safer. Smarter. Tyco.™



Holistic security
solutions with
**fully managed,
interactive services**

Managed services for your business that minimise downtime

As security and protection needs for businesses evolve, guaranteeing the safety of your business means looking beyond intruder alarms and access control. Tyco Integrated Fire & Security knows that helping you to meet your security needs corresponds with achieving your business objectives – by providing you with fully integrated and interactive managed services.

Tyco combines global strength, local expertise and a spirit of innovation to provide customers around the world with state-of-the-art fire & life-safety solutions. We keep businesses running and minimise disruptions and downtime through intrusion and burglary, fire and smoke, emergencies and technical outages.

Having the right security systems and solutions in place means protecting what matters most: people, property and assets. Tyco prides itself on maintaining strong customer relationships and understanding local business practices and market needs. Our customers recognise our ability to design, develop and deploy highly effective, sustainable protection for all types of businesses. Our deep knowledge means that not only do we provide comprehensive, integrated solu-

tions and first-class products, but we also help organisations meet the most stringent security requirements and legal obligations.

Our consultative approach means we offer solutions that improve your level of protection and reduce potential financial loss. Tyco offers standardised and tailored solutions:

- // Intrusion detection systems
- // Video surveillance and management
- // Access control systems
- // Fire detection & suppression solutions
- // 24/7 monitoring services
- // Integrated facility management
- // Interactive services

Tyco's solutions integrate multiple security and fire protection systems, as well as customer processes, into one centralised environment that addresses three main areas:

- // The integration of multiple fire and security systems within an overall risk management and emergency response plan
- // Powerful business intelligence and analytics features to allow process automation, immediate alert notification and advanced video and data analytics capabilities
- // Coordinated response to mitigate risk

Our team of experts can work with you to help you determine the unique needs for your business. We use our resources to turn that insight into solutions. Each of our teams understands the legal, business and regulatory requirements for conducting business in your region and knows how to respond to the specific security challenges and threats.



An extensive service solution suite **mitigates risks your business faces**

The less time you spend worrying about safety and security needs, the more you can focus on growth opportunities for your business. Tyco's innovative solution suite is tailored to your specific requirements through a unified, consultative approach. Our commitment to service, global experience and local expertise means we understand your needs and deliver the right solution.

The majority of risks you face may be outside the scope of traditional businesses. Tyco knows how to help you mitigate these risks through a holistic, integrated approach. Our long history has taught us that to fully secure your business, we must help you to protect all aspects of it, including your operational efficiencies and overall business performance.

The benefits of Tyco's fully managed service suite:

- // Keep theft, fraud and vandalism from impeding your business goals.
- // Ensure the safety of your employees and customers.

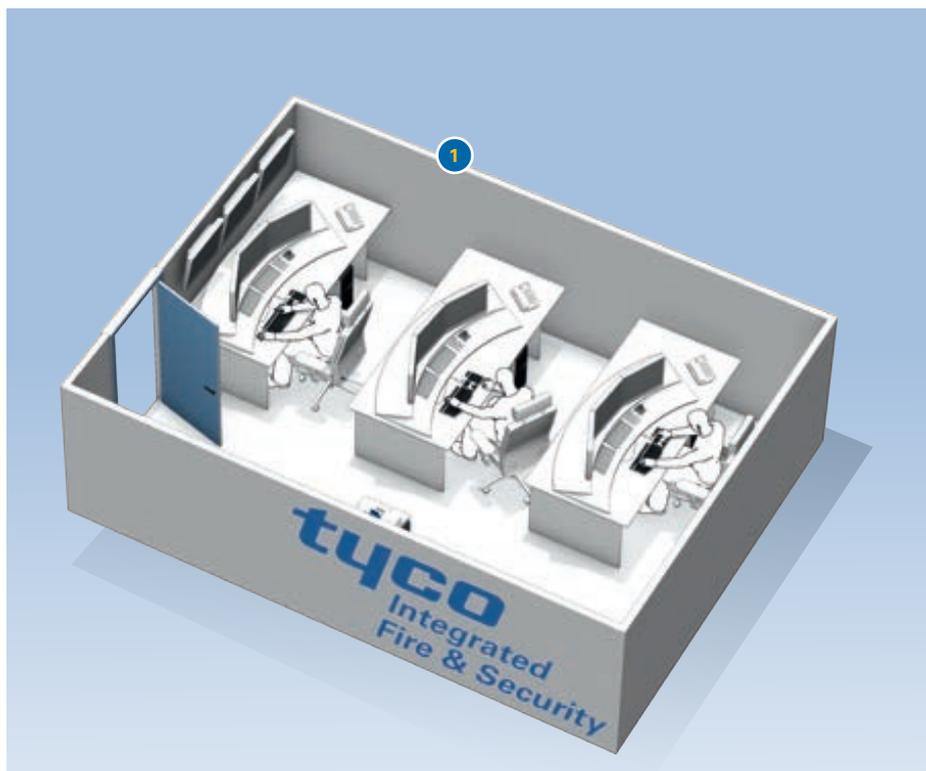
- // Gain unbiased insights and visibility in order to help optimise business operations.
- // Ensure all systems are in accordance with requirements and align your business with local and national regulations.
- // Remotely manage your technical alerts together with your fire & security through our monitoring solutions.
- // Ensure your company meets compliance and insurance standards.
- // Adapt/extend your fire & security systems along with your growing business.



ADT Monitoring

Tyco's experienced staff in our EU-based Monitoring Centres, including local service engineers, understand your needs and expectations when it comes to security and fire prevention and are always on hand to help protect your business as well as your home seven days a week around the clock. Tyco provides swift, expert assistance when you need it most. This negates the need for our customers to monitor their own installations or systems and still includes immediate action when required.

The Tyco team monitors and investigates every incoming alarm, other issue and status report from the connected fire alarm, intruder alarm, access control and video systems amongst others. Immediate actions can involve sending out an alarm response officer or alerting the fire or police department. We also constantly monitor other information, such as data from critical temperature sensors or flood detection. We work with you to define the services you require based on your particular safety and security needs.





2 Managed access control

Access control boosts your business safety and profitability by keeping threats outside and valuable assets out of sight. Tyco offers a powerful and fully integrated access control system specifically designed for commercial facilities. Our access control solution can be seamlessly integrated with our managed services platform.

Features include: alarm management with customer operator messages, mustering, intrusion zones, area lockout, clearance filter, logical/physical convergence, high level of clearances and privileges to control access.



3 Intruder services

When it comes to the problem of business disruption, prevention is the best cure. Tyco intruder alarms are a key solution to deter intruders. In addition to controlling access, intrusion detection solutions combine innovative technology, durability, reliable performance, cost efficiency and comprehensive service to drive the evolution of security services. Tyco also helps its customers improve their ability to prevent, detect, assess and respond to intrusion threats.

Tyco's intruder systems can also be integrated with other managed services to remotely view and control interactive intrusion functions.

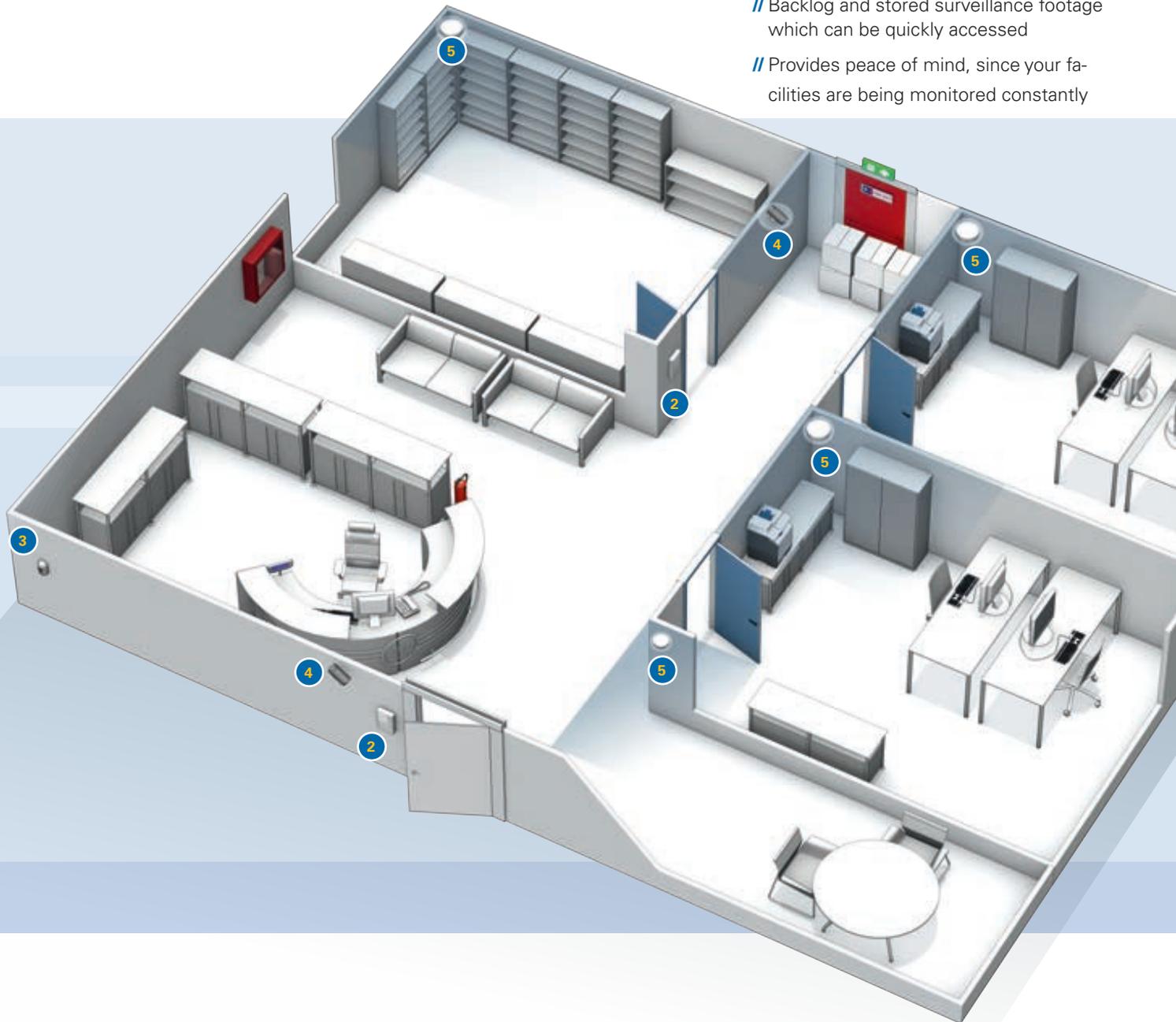


4 Managed video services

Tyco offers an integrated video management system to commercial facilities that allows sensitive areas to be secured without fully restricting staff and visitors.

Our interactive Video Surveillance as a Service (VSaaS) works by turning your existing video cameras into a managed, monitored surveillance system. The benefits:

- // Reduced burden of technology upgrades and maintenance, even for mobile devices
- // Minimal false alarms
- // Increased profitability by helping to lower turnover through employee confidence
- // Backlog and stored surveillance footage which can be quickly accessed
- // Provides peace of mind, since your facilities are being monitored constantly





5 Fire protection services

Any fire-related threat to the infrastructure of commercial buildings can dramatically impact business continuity. We offer a complete range of fire protection and safety solutions to meet the requirements of any infrastructure. Our solutions can incorporate fire alarm, evacuation systems, emergency communication and fire suppression.

Our fully-trained experts can guide you through the regulations and legal requirements of Fire Risk Assessments, and recommend the best fire detection, alarm and extinguishing systems for you.



Interactive services – full suite

Tyco additionally offers tailored interactive services designed for the residential and small business customers. Our comprehensive solutions focus on simplicity, ease of use and integration. Tyco's regular portfolio (user interface, security and interactive services), customer care helpdesk and monitoring centre is expanded by the following:

- // Remote security and automation apps
- // Video management
- // Energy monitoring and management (thermostat control tab)
- // Immediate alarm in case of malfunctions

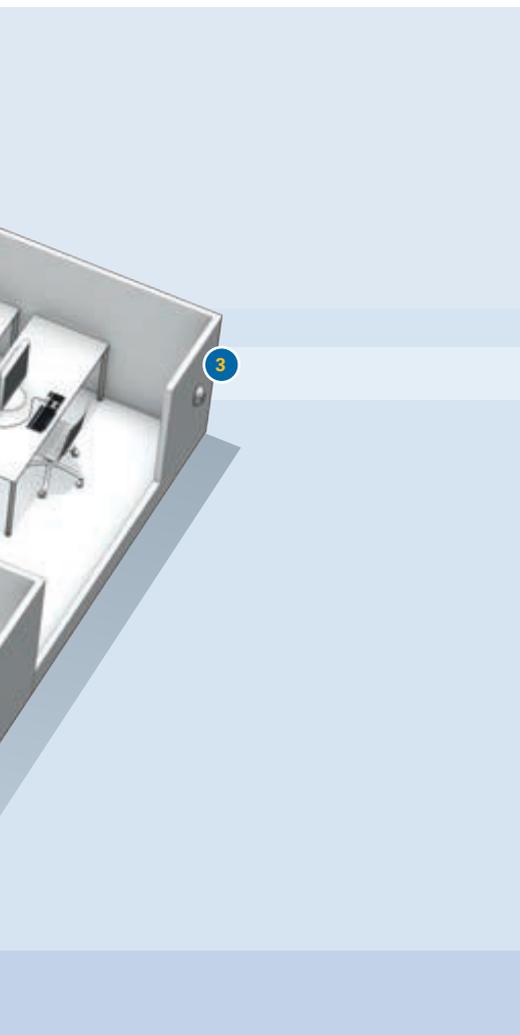
Tyco integrates home and business automation and security systems into a single, unified platform.

Tyco offers four packaged interactive services adapted to the different styles of life and business needs:

- // **Tyco Alert:** It allows the customer to arm/disarm the alarm panel, receive alerts and the video of the alarm.
- // **Tyco View:** In addition to Tyco Alert, Tyco View allows remote live viewing of home and business security scenarios even with mobile devices.
- // **Tyco Control:** The above features, plus Tyco Control enables home and business automation through plug-in wireless Z-wave modules which control and operate office and home devices including lighting.
- // **Tyco Energy/Efficiency:** As well as all three above functions, Tyco Energy/Efficiency allows for full automation along with energy saving and temperature control options.

Benefits of Tyco's interactive and managed services

- // Cost efficiency
- // One centrally-managed platform
- // Minimal false alarms
- // Reduce downtime to your business
- // Greater security for your employees and assets
- // Peace of mind
- // Tailored KPIs



Residential

We want you to feel safe in your most precious place. Tyco helps you to protect your home and grounds.

Small business

We are right here with you. Tyco has the safer, smarter solutions to help protect any part of your business.

Medium business

Tyco works with middle-market companies to provide industry-leading security and business intelligence solutions.

Large enterprise

Tyco works with global, national and regional organisations to help enhance security and business intelligence.

Global Strength. Local Expertise. At Your Service.

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